

# Install & License Notes

## Note

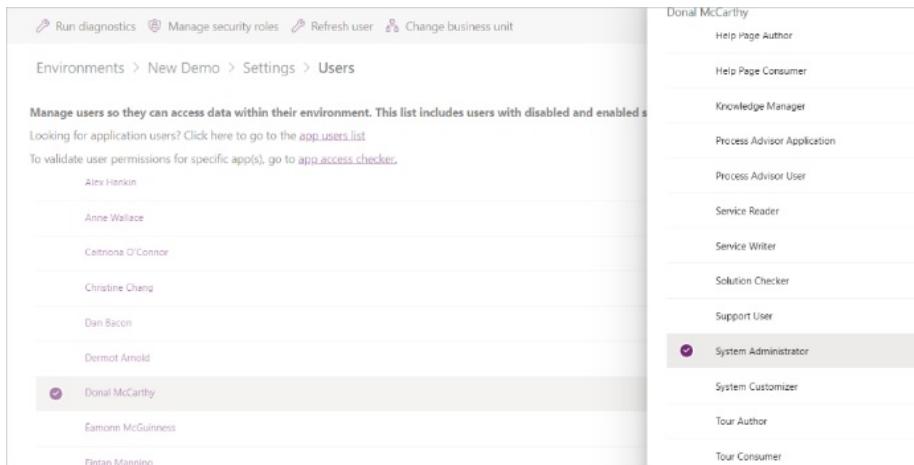
- The content in this article is limited to the features of BrightWork 365 Free. To access the Knowledge Base for the full BrightWork 365 paid product, click **Home** at the top of the screen.
- Click **HERE** to return to the BrightWork 365 Free - Knowledge Base home page.

## Install User License & Security Role Requirements

**Note** We recommend using a service account to install BrightWork 365 Free. This is to ensure business continuity.

The Microsoft 365 account used to install BrightWork 365 Free should have the following:

- Power Apps Premium license from Microsoft (this license must be permanently allocated to the install account).
- System Administrator role in the installation environment. The System Administrator security role only gives the user administrator rights in the environment in which it is assigned. It does not grant administrator rights to anywhere outside of the environment.



The screenshot shows the Microsoft 365 Admin Center interface. On the left, a navigation pane lists 'Environments' > 'New Demo' > 'Settings' > 'Users'. The main content area displays a list of users with their names and roles. On the right, a detailed view of 'Donal McCarthy' is shown, listing his assigned roles. The 'System Administrator' role is highlighted with a grey background and a checked checkbox.

Run diagnostics	Manage security roles	Refresh user	Change business unit
Environments > New Demo > Settings > Users			
Manage users so they can access data within their environment. This list includes users with disabled and enabled s			
Looking for application users? Click here to go to the <a href="#">app.users list</a>			
To validate user permissions for specific app(s), go to <a href="#">app.access checker</a> .			
Alex Hankin			
Anne Wallace			
Caitriona O'Connor			
Christine Chang			
Dan Bacon			
Dermot Arnold			
<input checked="" type="checkbox"/> Donal McCarthy			
Eamonn McGuinness			
Fintan Manning			
Donal McCarthy			
Help Page Author			
Help Page Consumer			
Knowledge Manager			
Process Advisor Application			
Process Advisor User			
Service Reader			
Service Writer			
Solution Checker			
Support User			
<input checked="" type="checkbox"/> System Administrator			
System Customizer			
Tour Author			
Tour Consumer			

## End User License & Security Role Requirements

End users should have the following to use BrightWork 365 Free:

- Microsoft Power Apps Premium, Power Apps per app, or Power App pay-as-you-go license from Microsoft.
- Microsoft Dynamics 365 licenses with Dataverse access (only applies if BrightWork 365 is installed into the same environment as a Dynamics install).
- Basic User and BrightWork 365 Free User security roles in the environment where BrightWork 365

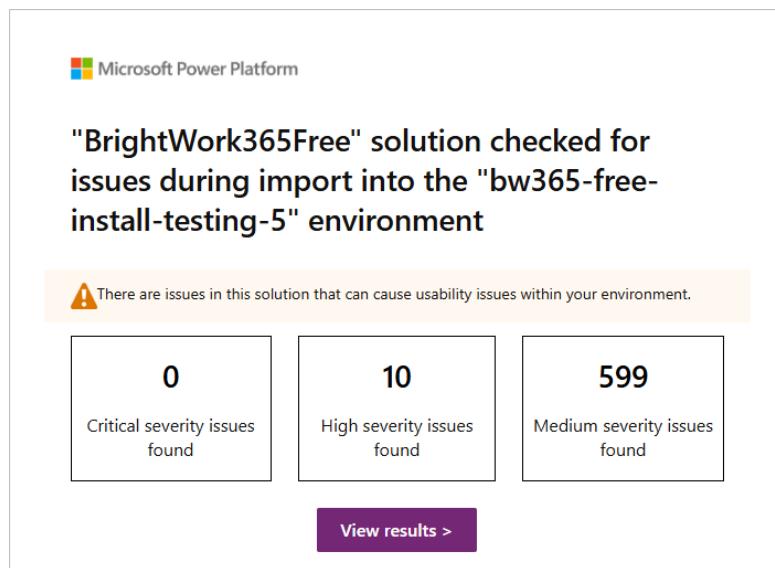
Free is installed.

## Installation Instructions

See [BrightWork 365 Free Install Guide.pdf](#).

### Solution Checker Issues

After installing BrightWork 365 Free, your Power Platform administrators may receive an email, with the subject 'Solution checked for issues during import', with the below information:



The screenshot shows a summary of solution checker results for the "BrightWork365Free" solution. It includes a Microsoft Power Platform logo, the solution name, a warning message about usability issues, and three boxes detailing the count of critical, high, and medium severity issues found.

Severity	Count	Description
Critical	0	Critical severity issues found
High	10	High severity issues found
Medium	599	Medium severity issues found

[View results >](#)

The High severity issues reported by the Solution Checker have been confirmed as false positives by Microsoft (during a support call raised by the BrightWork development team). The fact that these High issues are false positives is why the BrightWork 365 Free solution was accepted into App Source.

See <https://github.com/MicrosoftDocs/powerapps-docs/blob/main/powerapps-docs/maker/data-platform/common-issues-resolutions-solution-checker.md> for some technical information regarding common issues with the Solution Checker.