

Install & License Notes

Note

- The content in this article is limited to the features of BrightWork 365 Free. To access the Knowledge Base for the full BrightWork 365 paid product, click **Home** at the top of the screen.
- Click **HERE** to return to the BrightWork 365 Free - Knowledge Base home page.

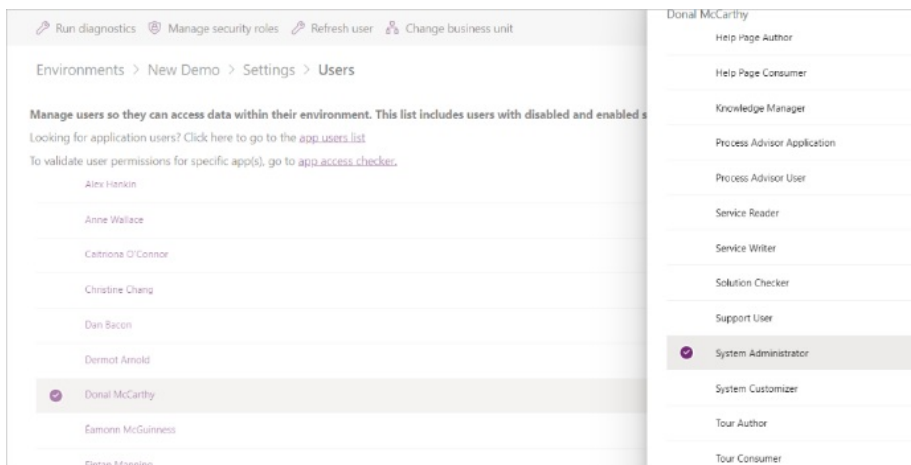
Install User License & Security Role Requirements

Note

We recommend using a service account to install BrightWork 365 Free. This is to ensure business continuity.

The Microsoft 365 account used to install BrightWork 365 Free should have the following:

- Power Apps Premium license from Microsoft (this license must be permanently allocated to the install account).
- System Administrator role in the installation environment. The System Administrator security role only gives the user administrator rights in the environment in which it is assigned. It does not grant administrator rights to anywhere outside of the environment.



End User License & Security Role Requirements

End users should have the following to use BrightWork 365 Free:

- Microsoft Power Apps Premium, Power Apps per app, or Power App pay-as-you-go license from Microsoft.
- Microsoft Dynamics 365 licenses with Dataverse access (only applies if BrightWork 365 is installed into the same environment as a Dynamics install).
- Basic User and BrightWork 365 Free User security roles in the environment where BrightWork 365

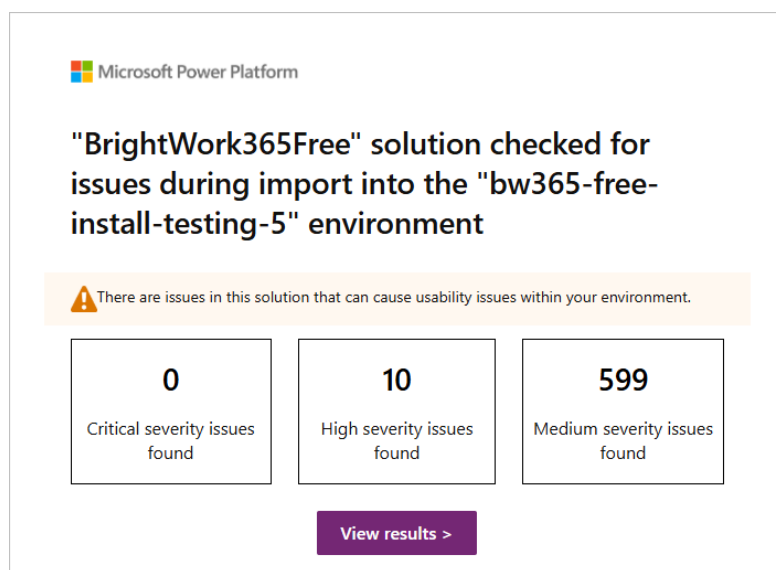
Free is installed.

Installation Instructions

See [BrightWork 365 Free Install Guide.pdf](#) .

Solution Checker Issues

After installing BrightWork 365 Free, your Power Platform administrators may receive an email, with the subject 'Solution checked for issues during import', with the below information:



The screenshot shows an email notification from Microsoft Power Platform. The header includes the Microsoft Power Platform logo. The main text states: "BrightWork365Free" solution checked for issues during import into the "bw365-free-install-testing-5" environment. Below this, a yellow warning banner contains an exclamation mark icon and the text: "There are issues in this solution that can cause usability issues within your environment." Underneath the banner are three white boxes with black borders. The first box shows "0" and "Critical severity issues found". The second box shows "10" and "High severity issues found". The third box shows "599" and "Medium severity issues found". At the bottom center is a purple button with the text "View results >".

Critical severity issues found	High severity issues found	Medium severity issues found
0	10	599

[View results >](#)

The High severity issues reported by the Solution Checker have been confirmed as false positives by Microsoft (during a support call raised by the BrightWork development team). The fact that these High issues are false positives is why the BrightWork 365 Free solution was accepted into App Source.

See <https://github.com/MicrosoftDocs/powerapps-docs/blob/main/powerapps-docs/maker/data-platform/common-issues-resolutions-solution-checker.md> for some technical information regarding common issues with the Solution Checker.