Catalog of Customizations

Introduction

BrightWork 365 out of the box can satisfy the most critical aspects of project and portfolio management and can be configured to provide the added flexibility your organization may need. To take the solution even further, and to provide even more capabilities as your organization's needs adapt over time, BrightWork offers paid solution customization services. This article provides a catalog of some of the customizations that have been successfully deployed for customers.

We hope this article helps you think of new and interesting ways that BrightWork 365 can be used to power your projects.

Note The amount of paid consulting hours required for implementation varies based on the specific customization, customer requirements, and the customer environment. Please contact your Customer Success Partner for additional information.

Tip New customization examples will be added to this article periodically. Article last updated 06/26/2025 3:25 pm CDT.

Requests

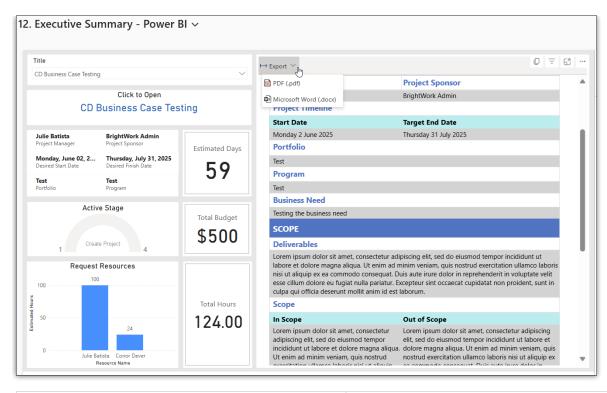
Request Assessment

Request · IT Project Intake Form ~	0	0	0	0	EH2 09/04/24 Draft BrightWork Admin Request Status
T Request Approval Keive for 51 days	Director Approval (51 D)	IT PRT Review	TGC Approval	Software Review	PMO Approval
Request Details Assessment PM	O Approvals History Related \sim				
Software Maintenance (Year 1)		Software Maintenance (Year 2)		Software Maintenance (Year 3)	
\$1,256.00		\$2,598.00		\$988.00	
Subscription Costs (Year 1)		Subscription Costs (Year 2)		Subscription Costs (Year 3)	
\$12,000.00		\$14,000.00		\$16,000.00	
Implementation/Professional Services					
\$25,000.00					
Interfaces					
\$9,876.00					
Storage, Server, and Database					
\$6,543.00					
Network Infrastructure and Cabling					
\$850.00					
Ancillary Equipment (e.g. Tablets, Cell Phone	es, Vehicle Printers, etc.)				
\$30,000.00					
Power/Electrical					
\$18,000.00					
Other					
\$3,500.00					
Backfill					
\$1,000.00					
Total (Year 1) 🗇		Total (Year 2) 🗇		Total (Year 3) 🗇	
\$108,025.00		\$16,598.00		\$16,988.00	
Estimated Total 🛆					
\$141,611.00					

Requirement	Solution
 Request approvers require a good deal of extra preliminary information in order to make an informed approval decision. Additional data is required for the decision- making process, so projects are not incorrectly approved or denied, due to lack of sufficient planning information. 	• Creation of a custom Assessment tab in a request template, with all the necessary fields required for the organization to make the correct approval decisions.

Business Case

Dashboards	Request 2 Approvals Active for 3 hours	< Draft (3 Hrs)	Accepted	Approved	
Help	Request Details Project	Details History Related \vee			
Requests	Risks, Assumptions and Cons	traints			
Requests					
rrojects 줄 Projects 元 Issues	Project Risks	Lorem ipsum dolor sit amet, consecteur adipicsing elit, sed do euismod tempor inclidiutu ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamo laboris nisi ut aliquip ex ea commodo consequet. Dius aute irure dolor in reprehenderi ti voluptate velit esse allum dolore eu lugiat nulla pariatur. Excepteur sin occaseat cupidatat non proident, sunt in culpa qui officia desenunt molit anim id est laborum.	Assumptions	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed d ut labore et dolore magna aliqua. Ut enim ad minim veniam, uliamco laboris misi ut aliquigi ex ea commodo consequat. Dui reprehendenti in voluptate veilt esse cillum dolore eu fugiat nu occaecat opidatat non proident, sunt in culpa qui officia dese laborum.	
▲ Risks Portfolios 육 Portfolios 육 Programs	Strategic Risk	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sin cacceat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.	Constraints	Lorem ipsum dolor sit amet, consectetur adipiscing elit, se ut labore et dolore magna aliqua. Ut enim ad minim venia ullamco labore situ aliquipe ex a commodo consequat. reprehenderit in voluptate velit esse cillum dolore eu fugia occaecat cupidatat non proident, sunt in cuipa qui officia o laborum.	
	Budget Request				
	Third Party Consulting/Professional	\$100.00	Third Party Consulting/Professional	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed du ut labore et dolore magna aligua. Ut enim ad minim veniam, c	
	Fees Budget		Fees Details	ullamco laboris nisi ut aliquip ex ea commodo consequat. Dui reprehenderit in voluptate velit esse cillum dolore eu fugiat nu	
	Technology Third Party Consulting Budget	\$100.00		occaecat cupidatat non proident, sunt in culpa qui officia dese laborum.	
	Technology Licenses Budget	\$100.00	Technology Third Party	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed di	
	Technology Infrastructure Budget	\$100.00	Consulting Details	ut labore et dolore magna aliqua. Ut enim ad minim veniam, c ullamco laboris nisi ut aliquip ex ea commodo consequat. Dui reprehenderit in voluptate velit esse cillum dolore eu fugiat n	
	Office Expenses and Travel Budget	\$100.00		occaecat cupidatat non proident, sunt in culpa qui officia dese laborum.	



Solution

- Requirement • Customize the Request Template to align with the organization's Business Case document used for initiating projects. • Create a Business Case Executive Summary dashboard so that stakeholders can view key points without reviewing the entire Business BrightWork 365. Case.
- Provide ability to download an Executive Summary to send to non-BrightWork 365 users.
- A custom Request Template was created with all fields necessary for the completion of the organization's standard Business Case.
- A new Power BI dashboard with all relevant details was added to the Dashboard section of
- In addition to viewing a live real-time dashboard, users can download the Executive Summary as a PDF or Microsoft Word document.

Request PMO Tab

EH2 09/04/24 - Unsa Request · IT Project Intak	ie Form ~				_		_		EH2 09/04/24 Name	Draft Request Status	BrightWork Admir Requestor	• ~
Request Approval ctive for 51 days	< Director Approval (51 D)		IT PRT Review		TGC Approval		Software P	leview		PN	O Approval	>
Request Details Asses	ssment PMO Approvals History Related \vee											
roject Details												
roject Sponsor	RightWork Admin (Offline) ×	Q	Requesting Department	Innovation & Technology		Complexit	y Rating	High				
roject Overview	overhaul of current infrastructure											
lecommended Start Date	9/2/2024		Recommended End Date	12/22/2024		Ð						
						Project		۵				
roject Template	₹ Project Structured ×	Q	Project Manager	BrightWork Admin (Offline) ×		,O Project Cre	sated	۵				
ontent Template d			Submit Date d									
Reference Type d	^b Automatic											
roject Cost												
mplementation Cost	\$108,025.00		Average Ongoing cost 🛛 🖞	\$16,793.00								
TP number (if known)	15987		ITP amount (if known)	\$120,000.00								
approvals												
T Recommendation	Recommending		TGC Recommendation	Advanced to budget/CMO		Software App	proval	Approved				
Recommendation Date	5/23/2024		TGC Recommendation Date	5/29/2024	F	Software App	proval Date	5/31/2024				
ludget/CMO Approval	Yes		Council Approved	Yes								
Date Approved	5/29/2024	==	Date Approved	5/30/2024								

Requirement	Solution
• After an initial assessment of a new project	• With the addition of a PMO tab on the
request is completed, the next level of	Request form, additional information can be
stakeholders (Project Management Office,	gathered and reviewed to further inform the
Senior Executives, etc.) require an additional	decision of whether or not to approve a new
set of data in order to make the final approval	project request.
decision.	

Projects

Stakeholders

rightWorl ctive for 6	k 365 Proj e months	ect <	Initiate (6 M	lo)	Plan	Execu	te	Close Out
Charter	Status	Status Reports	Stakeholders	Team Stages	Gantt My Wor	k Time Documents	Actions Issu	ies Risks …
							+ New Stakeh	older 🖔 Refresh
								Filter by keyword
\bigcirc	Stakeho	lder Name 🗸	Email 🗸	Telephone	✓ Extension ✓	Stakeholder's role \vee	Internal? ~	Internal Stakeholder 🗸
	Emily Ha	lvey	ehalvey@br	r 353-555-12	987	Details of stakehold	Yes	
	Mary Sm	iith	marysmith.	. 214-555-12	2	board member	No	
	Joe Blog	gs	joe@blogg	s 212-555-12	2		Yes	
	Alex Har	ikin	alex@emaid	o 353-555-12	2		Yes	

Requirement	Solution

- A method for keeping track of all stakeholders on projects, along with their contact details and other pertinent information.
- Project stakeholders need to be in a table of their own so as not to be confused with other types of team members.
- Creation of a Stakeholders table conveniently exposed to users as a tab within a project form.
- The Stakeholders table contains contact details and other important information about the stakeholders.
- Ability to categorize whether the stakeholder is internal or external to the organization.

Lessons Learned

Home Home My Work & Mileston My Analysis	← □ Insaved LL1000 - Unsaved Lessons Learned General Documents	Save & Close + New D: Deactivate B Delete O Refresh Q, Check Acce Related ∨	ss A, Assign ≫ Flow Y	Set Word Templates
Requests	Submitted By Positive / Negative	Rejobbaserks Admin./Offine) ×	Actions	Look at new equipment
Projects	Project Phase Area	Fabrication Quality	Assigned to	Rightworks Admin (Offline) × P
🗟 Issues	Lessons Learned Status	Open	Date Complete Priority	E
Lessons Learned	Lesson Learned	∽ ♀ ♀ B I U ⊖ ··· Test Dimension checking issues	Meeting Notes	*> ↓ ↓ Angsana New ↓ 9 ↓ B I U ⊕ ♥ ↓ …
Portfolios 은 Portfolios 爺 Programs				Review 3d modeling
l≽				

Requirement	Solution
A proper process or location to store critical	Creation of a Lessons Learned table
lessons learned gathered from the project	conveniently exposed to users as a tab within
team at the conclusion of a project, to	a project form.
mitigate the risk of repeating mistakes or	• Fields included in the table to capture critical
actions that require improvement.	information in a consistent manner.

Sub-Projects

	er			Reports Stakeholders Sub		Team		,		Docume				,								
4	- A0	dd ⊡	Expand all	리 Collapse all	୍ Zoom oi	nt 50 Z	oom to fit	() < Prev T	Time 🕓 I	Next Time >	C Refre	esh = B	aseline 🔺	r Critical I	Path 🖾	Excel 🖹	CSV			Search		Q
				Tel News	May, 202	4	Jun, 2024				Jul, 2024				Au	ıg, 2024				Sep, 2024		
		ID		Task Name	20 May	26 May	02 Jun	09 Jun	16 Jun	23 Jun	30 Jun	07 Jul	14 Jul	21 Jul	28 Jul	04 Aug	11 Aug	18 Aug	25 Aug	01 Sep	08 Sep	15 S
		1	C	Sub-project 1	Sub						64%											
8		2	\bigcirc	Sub project 2											Sub projec	rt 2 🕨 🔿	6					

Requirement	Solution
• There are sets of projects that are all related	 Add a custom Sub-Projects tab to a parent
to one another, each one a sub-project of a	project for the easy inclusion of the related
larger initiative, and there is a need to link the	projects.
sub-projects together for viewing or	Chosen sub-projects automatically appear in
scheduling purposes.	the parent project's Gantt tab for visualization
• There's a requirement to view all the sub-	purposes, and to manage them in a manner
projects conveniently together in a single tab.	similar to typical Gantt tasks.

Percent Complete Auto Calculation

Charter	Status	Status	Reports	Team
Schedule				
Project Stat	tus	*	In Progres	s
% Complet	e	٥	79	

Requirement	Solution
• An alternative to manually calculating project percent complete, which is not always the preferred method for indicating a project's schedule progress.	 Create a custom flow for the solution that automatically calculates project percent complete based on Gantt task progress. Include this value in the Status tab and Status Reports of projects.

Project Creation and Final Stage Completion Emails

From:
Sent:
То:
Cc:
Subject: BrightWork 365 Project Completed
A BrightWork 365 Project has been completed.
Below are the Project details:
Project Name: Website Redesign
Project Manager: Alex Hankin
Program: Marketing
Please contact the Project Manager for further details.
BrightWork365
Digitterol K303

Requirement	Solution
• Email notification options for when a project is created, and when a project completes its final stage.	 Create custom notification flows for emailing specific individuals, or whomever is selected for various project role-related fields, i.e., Project Sponsor, Project Manager. Attach the flows to project templates, or to projects that are children of specific programs.

Stage-Related Key Performance Indicator Values

Requirement	Solution
 Ability to review Key Performance Indicator values for previously completed project stages. 	• Automatically capture the values of specified KPIs when a stage changes in a project. On the project form there is a listing of the KPIs together with completed stage names and their associated KPI status at the time of completion. The KPI values are locked down so they can no longer be updated post stage completion.

Business-Related Benefits

New Business Ber	lefit			
Business Benefit				
Date				
Month	*	Year	*	~
Revenue				
Revenue - Budget		Revenue - Actuals		
Cost Savings				
Cost Savings - Budget		Cost Savings - Actuals		
Costs				
CAPEX - Budget		OPEX - Budget		
CAPEX - Actuals		OPEX - Actuals		

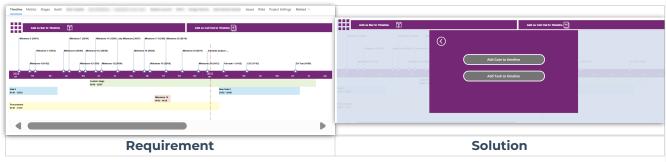
Requirement	Solution
 Add a method within projects for capturing 	 Add a custom project form to capture
various relevant proposed and actual	business-related benefits relevant to the
business-related benefits.	organization.

Copy Project

My Work Documents		Actions Issues	Risks	Communications	Project Settings
Reference Type	∂	Automatic			Create Teams C
Project Creation Method	₿	Requests			Copy to New C Template
Microsoft Team				ې	Reset Target Da
Schedule Settings	₿	E JTB Checklist			Set Health Auto
Copy Project		No No			

Requirement	Solution
 Provide an easy method for creating a new project from a copy of an existing project. 	 Add copy project functionality along with an easy user interface to initiate the copy project process.

Timeline



- Provide an alternative method for reporting high-level project Gantt information in a manner that is visually appealing and very easy to consume.
- Add a Timeline tab to projects with an intuitive and easy method for adding specifically chosen Stages, Tasks, and Call Outs, with styling that clearly illustrates these items.

Additional Status Reports

Demo Quarterly Status Report - Sared Jaurerly Status Report - Sared Semeral Related ~		Manager Sponsor	Project Portfolio
roject information	Log Report	Indicators	
Dbjective Statement Dbjective statement.	Period Ending * 3/7/2025	I Health	a Red Yellow Green
	Key Accomplishments These are key accomplishments.	Health Comment	This is a health comment
beiverables	Significant Challenges / These are significant challenges. New Constraints	Cost	a Red Yellow Green
	Upcoming Focus These are upcoming focus.	Cost Comment	This is a cost comment
udget	These are upcoming focus.	Time	a Red Yellow Green
Approved Budget Ó	Email Report to Sponsor	Time Comment	This is a time comment
Approved Hours Ô	Email Report to Project	Scope	C Red Yellow Green
Project Risks ◯ Refresh → "Flow ✓ ::	Include Additional Recipients	Scope Comment	This is a scope comment
rujeci niska rujeci niska rujeci niski Description * Q1 Status * Q2 Status * Q3 Status * Q4 Status *			
Risk 1 Personnel This is a description Stable Stable Increasing Increasing	Approval	Details	
Risk 2 Performance This is a testing des Stable Increasing Increasing	Approval Status Draft	Project	a 😤 Demo Quarterly Status Report
	Approver	Project Reference	6
Rows: 2	Complete and Send for No Approval	Manager	ĉ
	Created On © 3/6/2025 3:26 PM	Sponsor	۵
Project KPIs O Refresh v ^a Row V ; KPI Type V KPI Type V	Approved Date 🗠	Project Lead	۵
		Stage	٥
		Portfolio	ð
		Program	0

Requirement	Solution
Stakeholders require additional status reports	Creation of an additional custom status report
that have timeframes, content and recipients	form, with workflows to automatically pull in
that differ from the standard reports.	project data such as risks, issues, and KPIs,
	and with a custom approval process and
	related emails.

Work Assignments

Timesheets

Home ☆ Home ✓ My Work ᠿ Dashboards	1167-2024- Timesheet · Tir General Rel	mesheet For									
C? Help	음 Resource 음 Week com	mencing	Dan Bacon (Of 5/6/2024	fline)	E Total	Hours Ipdated:	0.00 5/9/2024 5:3	34 PM		Submit & Clo	se 💽
Timesheets Hours & Costs Requests	Notes				🔲 Total Last u	cost ipdated:	****** 5/9/2024 12	:34 PM			
Requests	Time Entries									+	New Time Entry
Projects局 Issues▲ Risks		ntry ID ~	Week commen × 5/6/2024	Assignm ~ Monitor an	Project ~ Winter A	Program Y	Portfolio ~ Marketin	Resource ~	Mond	 Tuesday 0.00 	Wedne ~
	TE	4241-2	5/6/2024	Project Ch	Website	Product	Technolo	Dan Bac	0.00	0.00	0.00

Requirement	
• An easier method for organizations to keep	٠
track of all the work that gets done across a	
portfolio of projects, by many different	
resources.	•

- Account for person hours that are often left unaccounted for due to the myriad assortment of tools different team members use to keep track of their time.
- Administrative control and oversight that makes it easier for confidential billing related content to be seen only by authorized people.
- An easier way to report on hours that get captured across various tools.

Solution

- Timesheets that get created automatically for select users given a specific security role (does not need to be every user).
- Security enhanced the standard role can only see their own entries. Confidential billing info can be configured to be hidden from unauthorized team members.
- Automatically detects open assignments and creates timesheets in the relevant week.
- Allocate people to a position which has an Hourly cost pegged to it.
- Hours & Costs reports at the project, program, and portfolio levels.

Project Assignment Email

Project Sponsor:	Project Manager:
Dear BrightWork365 Admin, You have been assigned as the Project Sponsor for a new project: <u>New Feature Development</u> Please take a moment to review the details at your earliest convenience. Thank you!	Dear BrightWork365 Admin, You have been assigned as the Project Manager for a new project: <u>New Feature Development</u> Please take a moment to review the details at your earliest convenience. Thank you!
Requirement	Solution
 Make it easier for Project Sponsors and Project Managers to check for their new assignments. 	• Custom automated notifications that are sent whenever new projects are assigned to these critical members of the project team. The messages can be altered as part of the customization work.

Status Report Reminder Email

When the due date is in 2 days:	After the due date has passed by more than 2 days.				
	Daily notification				
Hi, BrighWork365 Admin!					
This is a reminder that the project Update release deployment status report is due on 08/30/2024	Hi, BrighWork365 Admin!				
Please ensure you submit the status report on time.	The project Update release deployment status report which was due on 08/30/2024, is now overdue.				
	Timely submission is crucial for the project's success. Please submit it as soon as possible.				
Thank you!	Thank you!				
Requirement	Solution				
•					
Make it more feasible for project managers to	 Creation of automated reminders that are 				
remember all the due dates of Status Report	triggered at various relative dates to send				
submission.	custom reminder messages to the relevant				
	managers.				

Work Assignment Email

Subject: New Action	n Assignment
Dear Emily,	
You have been as See below for the	signed a new Action. details:
Date Due: Fri	<u>Update site</u> i <u>tWork Internal Projects</u> day, May 17, 2024 BrightWork Power Platform Service Principal

Requirement	Solution
 Team members are often unaware when new work items get assigned to them, and as a consequence the start of work for these new tasks gets delayed. It is inefficient and unrealistic to expect the person assigning tasks to notify each team member of new assignments. There are some projects that require instant notifications of new assignments, and some for which this would be counterproductive. 	 Team members receive an automated email at the time of work assignment. Flexibility to turn notifications on and off within Project Settings. Convenient direct links to assignments to obtain additional details and to make updates.

New Work Assignment Email

Dear Alex,

The following item(s) have been newly assigned to you.

oject Ref No.	Project Name	Assignment Type	Assignment	Due Date	Days Remaining	Status	Assignee
oj-001004	Winter Advertising Campaign	Project Task	Revenue Impact analysis	09/06/2024	72	Not Started	Alex Hankin
oj-001004	Winter Advertising Campaign	Project Task	Budget allocation sign off	05/31/2024	2	Not Started	Alex Hankin
oj-001009	Website UI Upgrade	Project Task	Prototype Development	06/19/2024	15	Not Started	Alex Hankin
0	j-001004 j-001004	j-001004 Winter Advertising Campaign j-001004 Winter Advertising Campaign	J-001004 Winter Advertising Campaign Project Task j-001004 Winter Advertising Campaign Project Task	John Old Winter Advertising Campaign Project Task Revenue Impact analysis j-001004 Winter Advertising Campaign Project Task Budget allocation sign off j-001004 Winter Advertising Campaign Project Task Budget allocation sign off	Policing Project Task Revenue Impact analysis 09/06/2024 p-001004 Winter Advertising Campaign Project Task Budget allocation sign offf 09/06/2024 p-001004 Winter Advertising Campaign Project Task Budget allocation sign offf 09/31/2024	View Project Name Assignment Uppe Assignment Due Date Remaining j-001004 Winter Advertising Campaign Project Task Revenue Impact analysis 09/06/2024 72 j-001004 Winter Advertising Campaign Project Task Budget allocation sign off 05/01/2024 2	Project Name Assignment Type Assignment Type Assignment Type Due Date Remaining Status -001004 Winter Advertising Campaign Project Task Revenue Impact analysis 09/06/2024 72 Not Started -001004 Winter Advertising Campaign Project Task Rudget allocation sign off 05/01/2024 2 Not Started

Requirement	Solution
• Resources of assigned work have a difficult	• Create a custom email report that neatly lays
time keeping up with the volume of new	out all of the new assignments created in the
work assigned to them from across all the	previous 24 hours.
projects to which they are contributing.	 Flexible scheduling of the sending of the
• The planning and commencement of newly	email that can be set to whichever time works
assigned work can be delayed due to a lack of	best for the organization.
awareness of the assignments.	

Overdue Work Email

Dear Alex,								
The following assignment(s) are overdue, kindly take immediate action to close these at the earliest:								
Project Ref No.	Project Name	Assignment Type	Assignment	Due Date	# Days Overdue	Status	Assignee	
Proj-001004	Winter Advertising Campaign	Action	Content Creation	11/06/2023	147	Not Started	Alex Hankin	
Proj-001004	Winter Advertising Campaign	Action	Client and Stakeholder Review	11/09/2023	146	Not Started	Alex Hankin	
Proj-001007	2024 App Updates	Issue	Additional Time for Testing Required	11/03/2023	150	Not Started	Alex Hankin	
Proj-001009	Website UI Upgrade	Project Task	Project Kick-off	02/27/2024	67	Not Started	Alex Hankin	
Proj-001009	Website UI Upgrade	Project Task	Resource Allocation	03/13/2024	56	Not Started	Alex Hankin	
Proj-001009	Website UI Upgrade	Project Task	Review	11/09/2023	145	Not Started	Alex Hankin	
Proj-001009	Website UI Upgrade	Project Task	Final Report	11/13/2023	142	Not Started	Alex Hankin	
Proj-001008	2024 Recruitment	Action	Define Roles and Responsibilities	10/23/2023	157	Not Started	Alex Hankin	
Proj-001008	2024 Recruitment	Action	Develop Onboarding Plan	11/08/2023	147	Not Started	Alex Hankin	
Proj-001008	2024 Recruitment	Issue	Budget Constraints	10/27/2023	155	Not Started	Alex Hankin	
Proj-001004	Winter Advertising Campaign	Action	Launch Online Advertisements	11/06/2023	147	Not Started	Alex Hankin	
Proj-001007	2024 App Updates	Issue	Release Coordination	11/10/2023	145	Not Started	Alex Hankin	
Proj-001004	Winter Advertising.Campaign	Project Task	Marketing_channels_brainstorm	04/19/2024	29	Not Started	Alex Hankin	
Proj-001004	Winter Advertising Campaign	Project Task	Campaign strategy creation	05/03/2024	19	Not Started	Alex Hankin	
Proj-001004	Winter Advertising Campaign	Action	Define Campaign Objectives	11/01/2023	152	Not Started	Alex Hankin	
Proj-001004	Winter Advertising Campaign	Action	Budget Assessment and Relocation	11/10/2023	145	Not Started	Alex Hankin	

Requirement	Solution
 It's very difficult for team members to stay on top of the myriad of work assigned to them. They need a notification of overdue work to avoid affecting the execution of projects. Project Managers would like the option to be notified of overdue work in their assigned projects. 	 An individual overdue work report can be scheduled to be emailed to any team member who currently has work that is past its planned finish date. An overdue work report can be scheduled to be emailed to any Project Manager that has projects with work that is past its planned finish date.

Convert Risk to Issue

Training may be insufficient for some users Risk					
Risk Documents	Related $ \smallsetminus $				
Root Cause					
Most Likely Impact Date					
Probability	2. Medium				
Impact					
🗄 Exposure	0				
Risk Status	Identified				
Risk Monitor	Dan Bacon (Offline)				
Escalation	Project				
Convert to issue	No No				
Risk Management Rating	* * * * *				

 Risk management is a critical component of managing projects, yet escalating a risk that has occurred into an issue is often not done, due to lack of process and/or inefficient methods. If the list of issues is missing risks that have occurred, there can potentially be a very large 	 Inclusion of a switch within projects to enable the easy conversion of risks to issues. Risks automatically get set to Occurred and Inactive status, and the issues automatically get created in the project.

Dashboards & Views

Project Stage Status View

Project:

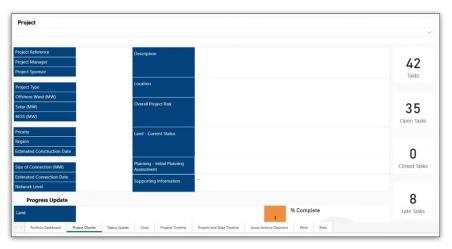
Production Changes - Saved Project - BrightWork 365 Project ->			BrightWork Admin Project Manager	Order Intake Program Program	Health Current Finish	\sim
Change Order Active for 2 minutes	Assessment Tec	chnical Review Quote Review	Proposal Finalization Pl	O Received (1 Min)	O Handoff To Stakeholders	;
Charter Status Status Reports Team Stages Gantt	My Work Documents Issue	es Risks Communications Project Setting:	s Approvals Related \vee			

View:

All Projects - Change Order \lor Edit filters \checkmark Edit filters \checkmark Edit filters								
	Name ↑ ~	Stage 1 - Request for Change 👻	Stage 2 - Assess 👻	Stage 3 - Technical Rev ~	Stage 4 - Quote Re 👻	Stage 5 - Proposal Finaliz 👻	Stage 6 - PO Recei 🗸	Stage 7 - Handoff to Stake
	Change Order	•	•	•	•	•	•	•
	Material Substitutions	•	•					
F	Production Changes	•	•	•	•	•	0	

Requirement	Solution
 It's time consuming and inefficient to find and 	• With a custom stage status view, stakeholders
click into every project that uses a specific	can very quickly find all projects that share a
Business Process Flow in order to check	specific Business Process Flow and check
project stage progression in real-time.	stage status all on the same screen.

Power BI - Charter Dashboard



Requirement	Solution
 It can be time consuming and inefficient for some stakeholders to have to enter each project individually in order to view Project Charters and high-level Progress Updates. Organizations need to use their own specific nomenclature in the dashboard. 	 Add a new Project Charter Power BI dashboard tab to the app for quick and easy access to this customized content for individual projects.

Power BI - Status Dashboard

Project		click	to open			Major Ste	ps Completed
Renovati	ion 🗸	R	Renovation	3	Name	Assignee	Type Status Date Completed
9/5/2022 Current Start	12/29/2023 Current Finish	% Co	mplete	Tasks			
(Blank) Target Start	9/22/2023 Target Finish	22/2023		2			
Health		Task Status		Open Tasks	Major Steps Upcoming		
Cost	Time Scope	1 (83)	Completed	0	Name	Assignee	Type Status Date Due
		-2 (6	6.67%)	O Closed Tasks			
	Ris	sks					
onse	Status Op	ened Closed	Assignee	2			
				Late Tacks			
				Late Tasks		Charter	Budget
				Late Tasks	Business Case/		Budget Estimated Budget
				0	Business Case/ \$50,000,	Need	
						Need	Estimated Budget \$50,000,000.00 Source of Funding
				0 Issues	\$50,000,	Need	Estimated Budget \$50,000,000.00
				0		Need	Estimated Budget \$50,000,000.00 Source of Funding
				0 Issues	\$50,000,	Need	Estimated Budget \$50,000,000.00 Source of Funding
	Issues		Project Manager	0 Issues	\$50,000,	Need	Estimated Budget \$50,000,000.00 Source of Funding
			Project Manager Bob	0 Issues	\$50,000 Project Scope	Need	Estimated Budget \$50,000,000.00 Source of Funding
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cription		Action Requested	Bob Executive Sponsor	O Issues O Risks	\$50,000 Project Scope	Need ,006.00	Estimated Budget \$50,000,000.00 Source of Funding

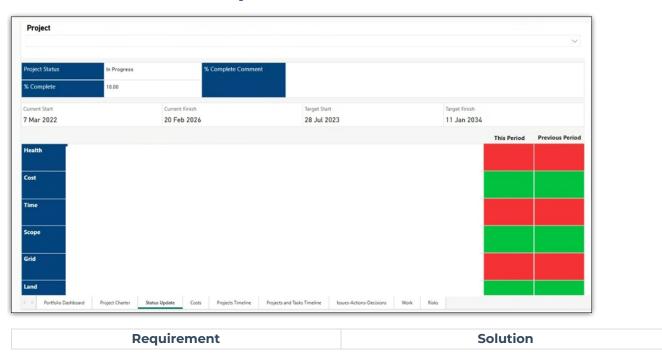
Requirement

• Senior executives would like a one-page dashboard report with very specific status elements they and the larger stakeholder community require to make informed decisions.

Solution	

• Creation of a custom Power BI dashboard report that brings in content from across many different records.

Power BI - Status Update Dashboard



- Organizations can have their own specific requirements as to what should be included in individual Project Status Update dashboards.
- A custom Status Update tab is necessary for how the organization's meetings are run, and for how they efficiently keep stakeholders informed.
- Add a new Status Update Power BI dashboard tab that meets the organization's specific needs.

Power BI - Project Notes

Project: Sample Project | Added By Alan Geraghty | Created: 30/05/2024 15:27:30 We have completed 75% of the project tasks outlined in the project plan.

Key milestones achieved include:

- 1. Conducted market research and analysis.
- Developed the brand identity and positioning strategy.
 Launched the initial phase of the social media campaign.
- Completed the initial phase of the social media campaign.
 Completed the optimization of the website's user experience.
- 5. Drafted the content for the email marketing campaign.

Requirement	Solution
Stakeholders may find it time consuming and	 Add a conveniently accessed Project Notes
inefficient to have to enter many projects	tab to a Power BI dashboard for a
individually in order to view their project	consolidated view of Communication tab
Communication tab notes.	notes from across many projects.