

Senior Executive

Who Is This Guide For?

This guide is aimed primarily at Senior Executives and Program Managers who need to maintain oversight of work and projects across an entire project portfolio in the organization. In this training guide you'll learn about reporting features available with BrightWork 365.

Prerequisites

If you are new to BrightWork 365 and the Microsoft Power Platform, we recommend you first complete the [Basic Orientation](#) and [Team Member](#) training guides.

If you will be more directly involved in managing projects, we recommend that you complete the [Project Manager](#) training guide prior to using this guide.

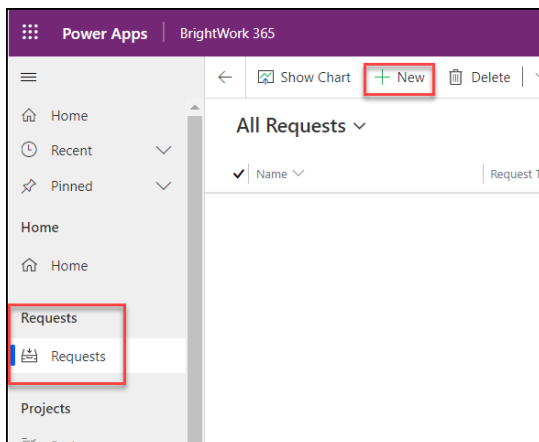
Submit a New Project Request

Tip For more information beyond what is in this Getting Started section, see the [Requests](#) category and [videos](#).

The BrightWork 365 project management process typically begins in the Requests Area. Here you can choose from different project templates for an efficient and consistent way to create new projects.

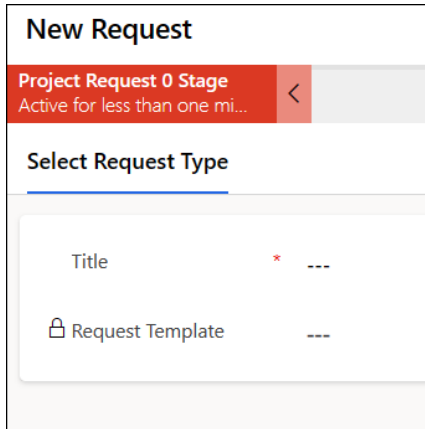
To submit a new project request:

1. On the main nav click **Requests** and then click **+ New**.



2. Provide a **Title** for the request and select a **Request Template** to serve as the foundation from

which to base the new project.

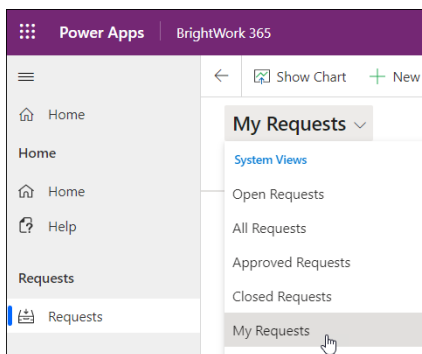


3. Fill in any blank fields in the **Request Details** and **Project Details** tabs.
4. Click **Submit Request**.

Note: Users who only have the **BrightWork Request Submitter** security role will only see the **Requests** link on the main nav and not the other sections of the full app such as **Projects** and **Portfolios**.

View Your Submitted Requests

In order to track the progress of requests you've previously submitted, simply click on Requests on the nav and depending on your security role you'll either be presented with the **My Requests** view immediately, or you can easily switch to the **My Requests** view from the drop-down view list.



Manage Project Requests

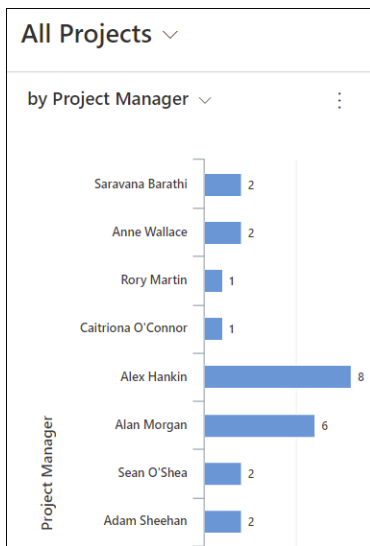
As part of your role in program and project management you may be asked to participate in the project request approval process. BrightWork 365 has a robust solution for managing the entire lifecycle of project requests including an approval mechanism. For detailed project request submission and approval details see the [Requests](#) section of this knowledge base.

Report Types

In this section you will learn about the different report types available in BrightWork 365. There are a number of cross-table and cross-project report types that can be used for a range of scenarios.

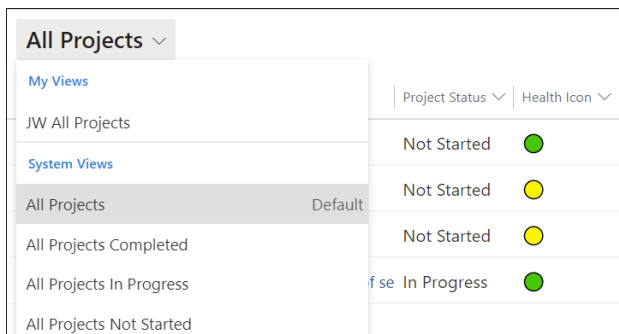
Chart Reports

Chart reports can be [configured](#) to display data from across project records in visual reports such as Pie, Bar, and 3D.



Area Report Views

Through the use of [System](#) views and [Personal](#) "My" views in the Requests, Projects, and Portfolios areas, you can easily obtain crucial project and portfolio information from a single screen. These reports have multiple variations allowing you to zoom in on just the specific data you need.



Power BI Dashboards

If your organization is licensed for Microsoft Power BI, there are a number of additional

dashboard reports available in BrightWork 365.

Project Management Reports

Project

BrightWork 365 Project reports, which can be accessed from the **Projects** link on the nav bar, display high-level information about individual projects. These reports are best for focusing on high-level details, but they also offer an easy way to drill down into very specific project information by clicking on various hyperlinks in each row.

| Project Refe... | Name | Project Status | Health Icon | Project Man... | Program | Portfolio | Template | Created... | Modified On |
|-----------------|---|----------------|-------------|----------------|-----------------|-----------------|-----------------|---------------|---------------|
| Proj-0010... | Frozen Desserts for Chile | In Progress | ● | Alan Morgan | Product Operat | Contoso Project | Product Operat | 10/4/2021 ... | 11/30/202... |
| Proj-001069 | Rollout Virtual Phone | Not Started | ● | Adam Sheehan | Internal System | Contoso Project | Internal System | 10/4/2021 ... | 1/28/2022 ... |
| Proj-001067 | Move all Internal Servers to Clou | Not Started | ● | Adam Sheehan | Internal System | Contoso Project | Internal System | 10/1/2021 ... | 1/31/2022 ... |
| Proj-001066 | Refresh Remote Desktops | Not Started | ● | Donal McCarthy | Internal System | Contoso Project | Internal System | 10/1/2021 ... | 11/30/202... |
| Proj-001050 | Northwind Deployment | In Progress | ● | Éamonn McGuil | Customer Succ | Contoso Project | Customer Succ | 9/23/2021 ... | 1/11/2022 ... |

Issues

The Issues reports display all the issue items created within project records, with the option to switch between different views.

Home

Home

Help

Requests

Requests

Projects

Projects

Issues

Risks

Issues

Open Issues

Name

- Project Manager has resigned
- Our Customer is unhappy with the de
- Confusion over local market needs
- Budget not yet released
- Limited engagement of stakeholders.
- We have an issue
- Confusion over local market needs
- Budget not yet released

Issues Report View in the Projects Area

Powdered Cream Cheese for Malawi - Saved
Project · Product Update ▾

Product Update
Active for 3 months

Chartering (3 Mo)

Charter Team Stages Gantt My Work Status Documents **Issues** Risks

Issues

| Name | Issue Status | Assigned To |
|---|--------------|-------------|
| Delay in onboarding suppliers | Not Started | --- |
| Beta customers slow with feedback | Not Started | --- |
| Trademark registration is proving challenging | Not Started | --- |

Issues Tab in the Project Record

Risks

Project Area Risk reports allow you to quickly see items across projects that have been identified as potential future issues, with Status, Impact, Exposure, and other relevant risk details. There are also various report views available for viewing the risks.

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Home

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Projects

Issues

Risks

My Work Risks

Portfolios

Open Risks ▾

System Views

Open Risks Default

All Risks

My Open Risks

Open Portfolio Risks

Open Program Risks

Project Subgrid Risks

Risks in Content Templates

Reset default view

| Risk Name | Assigned To | Risk Status |
|---------------------------------|--------------------|-------------|
| Quality Engineers not available | Alan & Kat Example | Identified |
| Customer my pull sponsorship.. | Alan & Kat Example | Identified |
| Team Members leave due to bu | Alan & Kat Example | Identified |
| Customer my pull sponsorship.. | Kat Example | Identified |

Risks can be easily logged from within project records.

BrightWork Project
Active for 4 months

Initiate (4 Mo)

Plan

Charter Team Stages Gantt My Work Status Documents Issues **Risks** Proj

Risks

| Name | Project | Risk Status | Escalation | Pe |
|-----------------------------------|------------------------|-------------|------------|----|
| Borders close due to Covid restri | Northwind Deployment.. | Identified | Project | C |
| Materials arrive late | Northwind Deployment.. | Identified | Project | C |
| Quality Engineers not available | Northwind Deployment.. | Identified | Project | C |

Materials arrive late - Saved

Risk

Saravana Barathi Logged By

Contoso Projects Portfolio

Customer Success Program

Northwind Project

Risk Documents Related

| Risk | Mitigation | Contingency |
|------------------------------------|--------------------------------------|---------------------------------------|
| Name: Materials arrive late | Mitigation Actions Suggested | Contingency Actions Suggested |
| Risk Reference: RK-001256 | Mitigation Actions Requested By Date | Contingency Actions Requested By Date |
| Risk Description: --- | Mitigation Actions Assignee | Contingency Actions Assignee |
| Consequence: --- | Mitigation Actions Taken | Contingency Actions Taken |
| Root Cause: --- | | |
| Most Likely Impact Date: --- | | |

Portfolio Reports

Portfolio reports allow you to see the highest level information about the portfolios that have been created within BrightWork 365.

All Portfolios

Search this view

| Name | Portfolio Status | Health | Portfolio Mana... | Current Start | Current Finish | Portfolio Type | Modified On |
|------------------|------------------|--------|-------------------|---------------|----------------|----------------|------------------|
| Contoso Projects | In Progress | ● | Christine Chang | 7/2/2021 | 9/13/2022 | Regular | 1/31/2022 11:... |

Program reports display high-level information about the programs that fall under the portfolio(s). There are various views available to focus on programs with different criteria, and new personal views can be created as well.

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Home

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Requests

Requests

Projects

Projects

Issues

Risks

My Work

Portfolios

Portfolios

Programs

Dashboard

Programs

All Programs

My Views

System Views

Default

Reset default view

| Program Name | Portfolio | Program Status | Health | Program Mana... | Current Start |
|---------------------|------------------|----------------|--------|-----------------|---------------|
| Contoso Projects | Contoso Projects | Not Started | ● | --- | 9/6/2021 |
| Contoso Projects | Contoso Projects | In Progress | ● | Éamonn McGuinn | 7/2/2021 |
| Contoso Projects | Contoso Projects | In Progress | ● | Adam Sheehan | 7/2/2021 |
| Contoso Projects | Contoso Projects | In Progress | ● | Alan Morgan | 9/6/2021 |
| Company Operations | Contoso Projects | Not Started | ● | Scott Footlik | 9/6/2021 |
| Marketing | Contoso Projects | Not Started | ● | Fintan Manning | 9/6/2021 |
| Accounts Receivable | Contoso Projects | Not Started | ● | Christine Chang | 1/17/2022 |

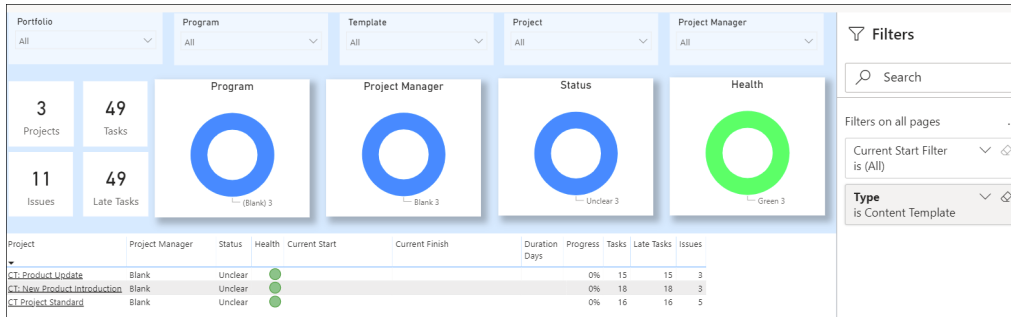
BrightWork 365 Dashboard with Power BI

Note In order to use the BrightWork 365 Power BI reports, users must have a Microsoft Power BI Pro license or an E5/G5 plan (which includes PBI), and at least Viewer permission for the relevant Power BI Workspace.

Together BrightWork 365 and the Microsoft Power BI business analytics tool provide exceptional data visualization functionality.

To view the [Dashboard](#) and use out of the box reports, click into **Portfolios | Dashboard**. Additional Power BI reports can be added as desired.

The Dashboard includes detailed interactive reports related to various elements of the system including Portfolios, Programs, Templates, Projects, and Project Managers. The reports can be filtered to further narrow down the returned results either by using **Ctrl-Click** to choose several chart objects, or with the **Filters** configuration options on the side of the screen.



At the bottom of the Dashboard screen there are tabs for additional report focus options.

