Upgrading BrightWork 365

Release Notes & Upgrade Guide

See the Release Notes section of this Knowledge Base for content related to new features, enhancements, and bug fixes.

See the BrightWork365 Upgrade Guide.pdf 📎 for upgrade details.

Solution Flows and the Upgrade Installation User

- BrightWork 365 solution upgrades need to be installed by the Owner of solution Flows as set during the initial installation.

Upgrades and Custom Solutions

- If your solution has a custom form based on an out of the box form, and an upgrade contains a change to the out of the box form (e.g., a new field on a project tab) that you would like to utilize, this can be accomplished by manually applying the upgrade change to your custom form. Contact your Customer Success Partner for more information.
- Custom BrightWork Forms and v1.6 Upgrade Features: For high-level instructions for how to use new v1.6 features with custom forms, see Custom BrightWork Forms and App Upgrades.