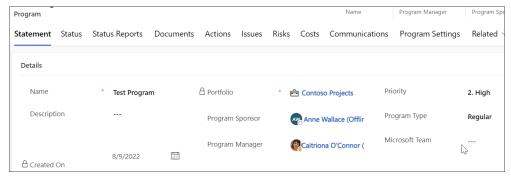
Microsoft Teams Admin Guide

Create a Microsoft Team for a BrightWork 365 Program

Before creating a Microsoft Team for a BrightWork 365 program, check if one has already been created and assigned to the program:

 In the Portfolios > Program section of the Site Map, click in the Statement tab of the relevant program and check the **Microsoft Team** field to see if there is already a Microsoft Team assigned to the program or if it is blank.



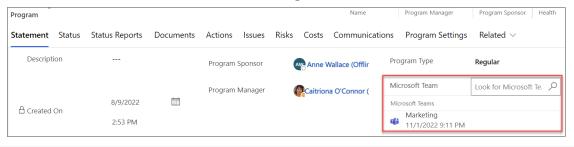
To create a Microsoft Team for a BrightWork 365 Program:

- 1. In Microsoft Teams create a Public Microsoft Team 'From scratch'.
- 2. Add the Owner of the Solution Flow **Get list of Microsoft Teams** as a Member of the new Microsoft Team; this is likely the service account used to install the BrightWork 365 solution as noted in our installation instructions.
- 3. In the relevant Program go to **Program Settings | Update Teams List** and switch the slider to **Yes**.

Note: This process will run under the account of the Owner of the Solution Flow **Get list of Microsoft Teams**.



- 4. A process will run to populate the Teams table with the Teams that you have access to.
- 5. In the Program's **Statement** section choose the Microsoft Team you created; it may take a minute or so for the Team to be available for choosing.





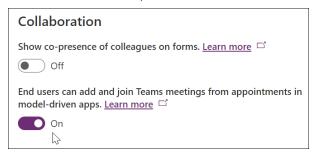
- Every time you add a new Program ensure that it points to a Microsoft Team.
- After attaching a Microsoft Team to a program, child projects of the program will be able to create channels within that same Team.
- In newer versions of Microsoft Teams, Microsoft retired the ability to load websites inside the Teams client. These website links will open in a new browser tab instead.

Enable the Teams Meeting Option for BrightWork 365 Appointments

- 1. Navigate to https://admin.powerplatform.microsoft.com.
- 2. Open your environment.
- 3. Click Settings > Product > Features.



4. Turn on the Teams option.



5. The **Teams meeting** option will now be available on the BrightWork 365 Appointment form.

