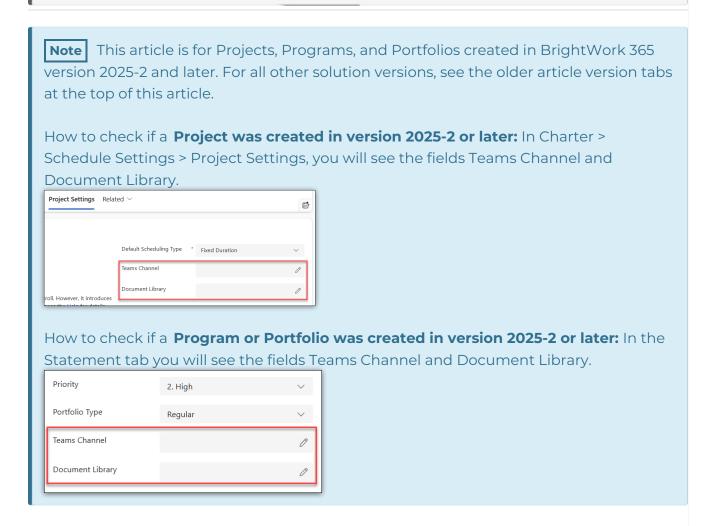
Document Management

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Project Management Context

BrightWork 365 provides the actual Project Manager and a BrightWork PMO Manager with options regarding where to store and access documents for your Projects, Programs, and Portfolios: in your organization's SharePoint Online BrightWork 365 library, or in the SharePoint library that is associated with a selected Microsoft Teams Channel. The document related locations that are in scope for this feature are: the Documents tab in Projects, Programs, and Portfolios, and within Issues, Risks, Actions and Costs.

After the initial document management option is configured, this flexible system can handle changing the previous library choices, including between the two options, so that the project's central document and resource location can be updated and maintained as requirements change later on.

With the integration of these robust products, you have alternative methods for your team to stay connected, keep your projects organized, and for team collaboration. Providing various entry points for team members to work with the documents relevant to them will better ensure consistent and meaningful engagement throughout the execution of your projects.

Tip

- Deleting a Document Library or Changing the name of a Microsoft Team or Channel, will result in a "404 Not Found" error in document views.
- For Microsoft Edge browser: If the setting to "Block third-party cookies" is enabled, you will receive an error message when loading the Documents SharePoint interface, e.g., in the Documents tab of a Project or Program.
- The system respects SharePoint permissions, ensuring users only have access to authorized directories, files and folders, including those that are part of a Microsoft Team. If the user does not have access, they will see a "...refused to connect" or "Unauthorized" error message on the screen.
 - If the user does have access but still receives an access error message, this is likely because the user has never visited the SharePoint site in question; visiting the SharePoint site by clicking the SharePoint icon in the upper-right of the Documents tab and then refreshing the project, will resolve this issue.

Caution If your organization has not configured the Application (client) ID and Directory (tenant) ID in Admin > Global Settings > Configuration during the installation process (also detailed in Configure BrightWork 365 Graph Client App), and if none of the document library connection options presented in this article are chosen, there will be no document management capability for projects, programs, or portfolios.

Option 1: Assign an Existing SharePoint Library to a Project, Program, or Portfolio

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Note This process can only be done by the actual Project Manager of the project, or a BrightWork PMO Manager role holder.

Navigate to the Document Library Selector

1. If Working in a Project:

In the Charter tab or Project Settings tab, click **Schedule Settings**.

The Schedule Settings window will display. Click the **Project Settings** tab, and then the **Edit icon** in the Document Library field.

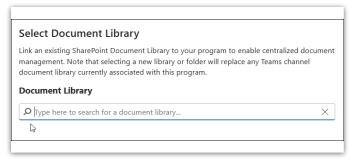


If Working in a Program or Portfolio:

In the Statement tab, click the **Edit icon** in the Document Library field.



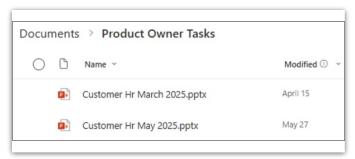
2. Search for the relevant Document Library. You will need to start typing the name of the Document Library or use the * wildcard in order to view existing libraries to which you have access.



3. Select the SharePoint Document Library and existing child folder and click Confirm.



4. Review all Documents tabs within the Project, Program or Portfolio to ensure the new Documents view is displaying as expected.



Caution Deleting a SharePoint document library associated with BrightWork 365 will result in a 404 Not Found error in any document views using the document library.

Option 2: Assign an Existing Microsoft Teams Channel Library to a Project, Program, or Portfolio

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Note

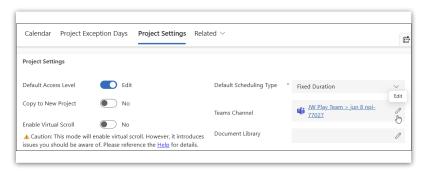
- This process can only be done by the actual Project Manager of the project, or a BrightWork PMO Manager security role holder.
- If a Teams Channel has not yet been associated with the Project, Program, or Portfolio, see Microsoft Teams for instructions.

Navigate to the Microsoft Teams Channel Selector

1. If Working in a Project:

In the Charter tab or Project Settings tab, click **Schedule Settings**.

The Schedule Settings window will display. Click the **Project Settings** tab, and then the **Edit icon** in the Teams Channel field.

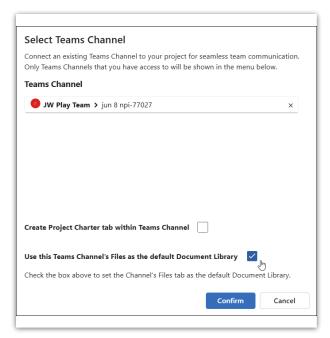


If Working in a Program or Portfolio:

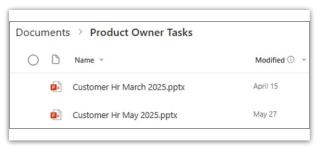
In the Statement tab, click the **Edit icon** in the Teams Channel field.



2. The Select Teams Channel dialog displays. Check the box for **Use this Teams Channel's Files as the default Document Library** and click **Confirm** to complete the process.



3. Review all Documents tabs within the Project, Program or Portfolio to ensure the new Documents view is displaying as expected.



Tip If the Microsoft Teams Channel is private, you will need to add your team members to the Channel one by one.

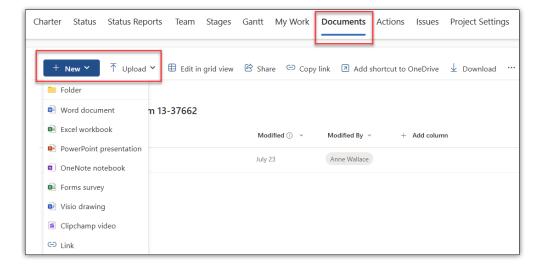
Disconnect Document Library

- 1. Navigate to the document library selector and click the Edit icon as noted above.
- 2. Disconnect the current document library.
- 3. Connect to a different document library as noted above.

Note Changing the choice of document library will mean the existing files and folders, previously associated with certain Actions, Issues, Risks, Costs, etc., will no longer be conveniently accessible from within the record. However, you may still access them directly from the original library location.

Documents Tab

The Documents tab is where you can view documents stored in your organization's BrightWork 365 SharePoint Online site that is associated with BrightWork 365. Documents can be created within BrightWork 365, uploaded within BrightWork 365, or otherwise saved in the associated SharePoint library.

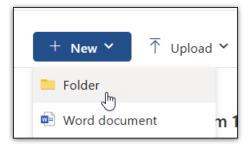


Caution

- By default, files deleted from the Documents tab will be permanently deleted from the SharePoint site associated with BrightWork 365 and cannot be restored from a recycle bin. Contact your Microsoft Support representative to discuss activating the associated SharePoint Recycle bin to be able to restore deleted documents.
- For customers using custom BrightWork 365 forms: SharePoint has an indexing limit that is reached when a document library contains more than 5000 items. If you receive a message about the SharePoint throttling limit being exceeded, see this article.

Folders

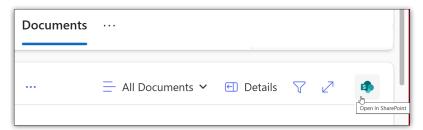
Click + New > Folder to create a folder. You can also create folders inside of folders.



Use the folder breadcrumbs to navigate the folder hierarchy.

Documents > 1705 team

Open in SharePoint



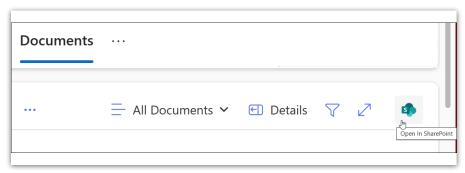
Users have the option to access the library directly in SharePoint by clicking the **Open in SharePoint** icon in the Documents tab to perform actions such as:

- Move documents into folders
- Bulk upload lots of documents
- Sync the folder with your desktop OneDrive

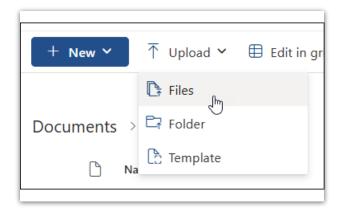
Large Documents

Documents larger than 50 MB will need to be uploaded directly to the associated SharePoint Online site instead of the Documents section of the record. To upload these documents:

1. In the Documents tab, click the 'Open in SharePoint' icon to go to the associated SharePoint Online location.



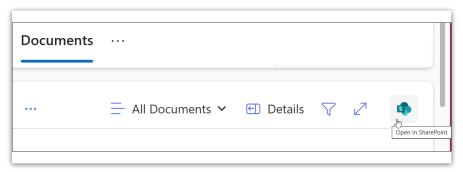
2. On the SharePoint site that opens, select **Upload > Files** to upload the file. The file will upload even if it is larger than 50 MB.



Desktop Sync

An additional method to interact with a BrightWork 365 SharePoint Online document library is via desktop sync:

- 1. Confirm Microsoft OneDrive is installed on your computer.
- 2. In the Documents tab, click the 'Open in SharePoint' icon to go to the associated SharePoint Online location.



3. On the SharePoint page that opens, click **Sync** (you may need to first click the 3 dot ellipses) to begin the desktop sync via Microsoft OneDrive.

